

### **Real-time Clinical Data Review Saves Time, Money**





# SES SPOT accelerates the transition to value-based reimbursement by providing health plans with an efficient and cost-effective approach to managing the labor-intensive process of validating clinical information from medical records.

Collecting, exchanging, normalizing and validating clinical data is expensive and timeconsuming for everyone involved. **SES SPOT** electronically identifies critical insights in the medical record and provides reliable health data to speed decision-making for prior authorization requests, claims reimbursement and more.

By eliminating the inefficiencies of clinical data acquisition and review, **SES SPOT** is accelerating the transition to value-based reimbursement, reducing cost and risk.

#### The Metrics of Automated Review



## Accelerate the Transition to Value-Based Reimbursement SES SPOT delivers consistent, accurate data to speed decisions for:

- Unnecessary Testing, Drugs, and Procedures
- Prior Authorization
- Utilization Review
- Claims Denial Management
- Program Integrity
- Risk Adjustment
- HEDIS and Stars

Accessing clinical data is time consuming and costly. In fact, manual record review to validate criteria costs \$10 to over \$100 per review.

#### **Highlights**

**SES SPOT** converts key content from text documents into quantitative, actionable insights. **SES SPOT** evaluates typed or dictated notes and codified data (e.g. CCDA) medical records together with medical guidelines, returning responses to the enterprise workflow.

#### SES SPOT

- Absorbs existing guidelines, and can be tailored locally
- Leverages SES FETCH for automating the medical record retrieval and indexing process
- Is a deployed application or a secure cloud service, is scalable and meets the highest industry standards for privacy and security
- Integrates into existing workflows

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#### Medical Review is Costly

Health plans and payers spend approximately \$20 billion annually to validate payments. Plans want to reduce costs while improving the speed, quality and accuracy of reviews.

#### SES SPOT

- Uses Artificial Intelligence (AI) to cross-walk vocabularies and standards (including CPT®, ICD-10-CM, LOINC®, and SNOMED CT®).
- Reviews HCCs and related criteria for risk adjustment and quality.
- Allows for users to modify existing or create additional criteria.
- · Returns results in easy to use methods as part of the workflow

#### **Configurable to Your Requirements**

SES SPOT Dimensions can be tailored to specific requirements of payers review teams.

• **Ontology** – A default ontology (synonyms and related codes) is provided but it can be modified specifically for each Dimension (algorithms for specific service/item).

#### Who we serve.

Hospitals, providers, pharmacies, health plans and application partners rely on SES to exchange and analyze health care information.



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300+ EHRs in the **Trust Community** 

#### Criteria – SES preloads published criteria for Dimensions. However, the payer can make modifications to add specificity such as timing requirements or how to handle conflicting information.

• Logic – The user can change how the criteria are applied to include new criteria, not evaluate criteria (even though in published information), etc.

#### **Security**

- Secure Infrastructure: Robust, secure, highly elastic, scalable cloud service
- · Privacy and Security: Rigorous security technologies and processes to enforce adherence to HIPAA privacy and security standards including end-to-end encryption and testing
- · Audited and Accredited



Phone: 1-888-470-9913 Email: info@secureexsolutions.com Web: secureexsolutions.com



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