SECURE
EXCHANGE SOLUTIONS
A CENTAURI HEALTH SOLUTIONS® COMPANY

Improve Patient Care with Real-time Health Event Alert Notifications

Patients who are not seen within 30 days of discharge are ten times more likely to be readmitted for preventable reasons, yet one-third of all primary care physicians never receive notification that their patient was hospitalized. Critical events including admission, discharge, transfer, and abnormal tests can be communicated in near real time using SES Notify.

SES Notify delivers real-time health event alert notifications, connecting providers and care teams everywhere patients receive care.

SES Notify:
- **Closes Critical Communication Gaps**
- **Streamlines Transitions of Care and Care Coordination**
- **Reduces Administrative Costs**
- **Improves Patient Care and Satisfaction**
- **Engages Patient Caregivers**
- **Manages COVID-19 Patient Activity**

Gain Visibility. Take Action. Deliver Results.

- Insight to patient care received outside the provider network
- Improves transitions of care from the inpatient to ambulatory setting
- Meets quality/cost measurement thresholds linked to value-based reimbursement (i.e. medication reconciliation and hospital readmission rates)
- Benefits realized quickly – subscribers see value in 30-45 days
- Integrates with SES Direct messaging through any EHR, browser, or mail app
- HITRUST® CSF Certified, DirectTrust™ Accredited, ONC-HIT 2015 Certified

Communication gaps put patients at risk, an estimated 80% of serious medical errors involve miscommunication during patient transfers or hand-offs.

Highlights

- **Real-time alerts** about patient admission, discharge and transfer for providers and care teams
- **Coordinate care** by sharing patient information across care teams and bridging gaps in patient history
- **Actionable data** integrated into the provider workflow informs decision-making
- **Effective follow-up** within seven days of patient discharge
- **Cost effective** and easy to implement, no IT resources needed

Direct Trust™ — ACCREDITED HISP

Direct Trust™ — ACCREDITED CA

Direct Trust™ — ACCREDITED RA

HITRUST® CSF Certified

Cost Effective, Flexible and Secure

A secure, cloud-based solution, **SES Notify** is flexible, scalable and requires minimal resource support while delivering:

- Choice of alert format (CCD/XML, PDF, text)
- Choice of delivery method, to EMR, webmail or mobile device
- Flexibility beyond basic encounter notifications
- Configurable notification settings (alert type, frequency, etc.)

Hospitals

- Reduces preventable readmissions and identifies patient leakage

- Improves provider satisfaction with hospital administrative services

- Demonstrates commitment to high quality patient care and provider support resources

Providers

- Supports active follow up and improved patient care and satisfaction

- Supports post-discharge quality measures (e.g. PQRS, HEDIS) and reimbursement

- Customized to avoid alert fatigue

Real-time health event alert notifications let providers, care managers and caregivers know when patients receive care, enabling better clinical decision-making and improved patient outcomes.

Patients

- Improves overall quality of care

- Increases patient engagement and satisfaction

- Supports improved understanding of post- discharge instructions

Who we serve.

Hospitals, providers, pharmacies, health plans and application partners rely on SES to exchange and analyze health care information.

Hospitals & Health Systems

Public & Commercial Health Plans

Post Acute Care Providers

Pharmacies

90 Integrated EHR & Health Application Vendors

300+ EHRs in the Trust Community

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