



Secure High-Speed Messaging to Improve Provider Workflows and Patient Care



SES Direct is an interoperable, secure, cloud-based messaging solution for providers, pharmacies, plans and patients to collaborate and exchange clinical data across health systems. SES Direct easily integrates with existing provider workflows and electronic health record (EHR) systems for improved patient care coordination.

Used by over 2,500 hospitals, 400,000 providers and 60 million patients, SES Direct delivers clinical data in near real time, eliminating the need for faxing and paper documents.

SES Direct:

- **Contributes to Better Patient Outcomes**
- **Improves Care Coordination**
- **Streamlines Workflows**
- **Reduces Tedious Paperwork**
- **Speeds Care Reimbursements**
- **Connects Providers Across Health Systems**

All Stakeholders. All Systems. Maximum Performance.

- Access to event notifications and alerts, provider profile management and provider directory
- Eliminates faxing and paper documentation
- Send/receive all types of attachments
- Reduced reliance on costly services
- Simplified, rapid onboarding
- HITRUST CSF Certified, DirectTrust Accredited, ONC-HIT 2015 Certified

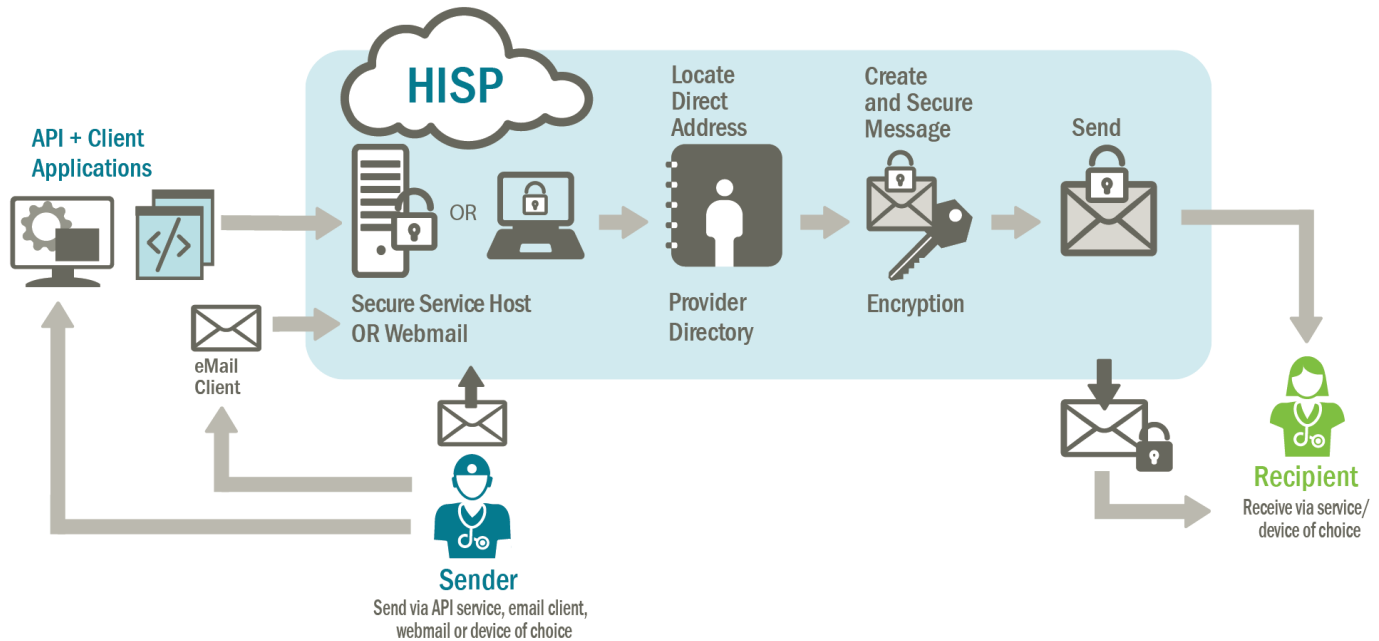
SES Direct accelerates decision-making to improve and optimize care coordination, care transitions and care pathways.

Highlights

- **Conveniently retrieve data** in the practice setting, through the electronic medical record system, via secure email or mobile, while on the go
- **Streamline reporting** for care coordination and transitions of care
- **Quickly access contacts** for primary care and specialty providers, post-acute care, and other healthcare partners
- **Save costs** by integrating with existing IT investments
- **Highest security protocols** and standards, safeguards data



Designed to seamlessly integrate within existing IT systems, the SES HISP allows for rapid deployment without placing undue burden on your IT staff or budget.



Companion Services

Additional service modules can be added to improve care coordination through automated event notifications, maximize connectivity with advanced directory services and support user productivity with time-saving templates and tools.

SES Notify

Customized event notification service proven to improve care coordination, increase patient satisfaction and reduce preventable readmissions while avoiding alert fatigue.

SES Directory Synchronization

Secure Exchange Solutions allows you to achieve the maximum connectivity

possible by searching and syncing your provider database with Directory Services.

SES Forms

Secure form-based communications accessible within an application or via a web browser. Ideal for expediting prior-authorization requests, claim attachments, medical equipment requests, plan of care documents and more. Proven to deliver improved productivity through 50-75% reductions in processing times.

SES C-CDA Viewer

Provides users without access to Direct messaging within an EHR with an alternative method for displaying and

printing structured care summaries from hospitals and other providers.

SES Concierge Domain

Brand your Direct messaging solution with a concierge domain, including an optional branded portal.

Profile Management (DirectRoute)

Support user-defined message handling. Ideal for users with multiple Direct accounts multiple EMRs or for managing temporary messaging reassignment (e.g. vacation coverage).

Who we serve.

Hospitals, providers, pharmacies, health plans and application partners rely on SES to exchange and analyze health care information.

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| Hospitals & Health Systems | Public & Commercial Health Plans | Post Acute Care Providers | Pharmacies | 90 Integrated EHR & Health Application Vendors | 300+ EHRs in the Trust Community |



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