

SES NOTIFY

AUTOMATED EVENT NOTIFICATION SERVICE

Why SES NOTIFY?

CARE MANAGERS



*Reduces preventable
readmissions and
improves outcomes*

*Proven to increase
member satisfaction*

PROVIDERS



*Supports active follow
up and improved patient
care and satisfaction*

*Supports compliance
with quality measures
(e.g. PQRS, HEDIS) tied
to post-discharge care*

MEMBERS



*Improves overall
quality of care*

*Increases patient
engagement and
satisfaction*

*Supports improved
understanding of post-
discharge instructions*

Close Critical Communication Gaps

Patients who are not seen within 30 days of discharge are ten times more likely to be readmitted for preventable reasons, yet one-third of all primary care physicians never receive notification that their patient was hospitalized. Physicians and care managers who do receive alerts are only notified at discharge, missing crucial opportunities for intervention at the point of admission or at the moment an abnormal lab result is recorded.

With SES Notify, care managers receive critical patient information in real time and can ensure appropriate follow up with the the full care team, improving outcomes, reducing readmissions, and boosting patient satisfaction.

Lower Healthcare Costs While Improving Patient Care

Communication gaps put patients at risk – an estimated 80% of serious medical errors involve miscommunication during patient transfers or hand-offs. Automated notifications reduce both cost and the potential for human-error and have been demonstrated to reduce patient readmissions by up to 18%.

*Critical events
including admission,
discharge, transfer,
and abnormal tests
can be communicated
in real time using
SES NOTIFY.*

Secure, Flexible and Proven

A secure, private-cloud-based service, SES NOTIFY is a powerful tool for reducing readmission rates and improving outcomes. SES NOTIFY uses the Direct standard to deliver critical event notifications to care managers and providers. Our advanced methodology drives the highest level of accuracy in patient-to-provider matching.

SES NOTIFY offers a streamlined path to enrolling participants. Care managers and providers can customize notifications to best suit their information needs and workflow preferences.

Making a Measurable Difference

Communication gaps put patients at risk:

An estimated 80% of serious medical errors involve miscommunication during patient transfers or hand-offs. Automated notifications support providers' ability to care for their patients and have been proven to help contain healthcare costs.

Contact us to learn more about improving care coordination and patient engagement with SES NOTIFY.

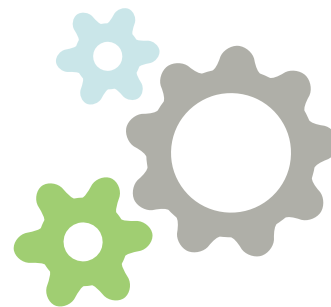


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Secure Exchange Solutions provides secure scalable communications across healthcare organizational boundaries. As an accredited Health Information Service Provider, Secure Exchange Solutions empowers healthcare stakeholders to improve care coordination and quality of care, manage compliance and reduce risks.



SES NOTIFY Highlights

- *Leverages the Direct transport standard for access through any care management system, EHR, browser, or mail app.*
- *Advanced patient attribution and matching*
- *Standard ADT support for rapid deployment; requires no on-site software installation*
- *Configurable notification triggers: multiple events, admit, discharge, critical lab results and more*
- *Subscriber community management pools and multiple onboarding options*



Features

- *Choice of alert format (CCD/XML, PDF, text)*
- *Choice of delivery method, to EHR, care management system, webmail or mobile device*
- *Minimal resource support required*
- *Scalable beyond basic encounter notifications*
- *Dashboard features configurable notification settings (alert type, frequency, etc.)*
- *Benefits measured quickly – subscribers see value in 30-45 days*

