



## Robust HISP platform for seamless and secure exchange of healthcare information.

### Greatest Connectivity & Reach

SES is a member of the [DirectTrust](#) and [ABBI Trust Bundles](#), manages HISP:HISP relationships, and actively engages in directory exchange with other HISPs.



Today's complex healthcare delivery environment demands rapid dissemination of critical information between hospitals, providers, health plans and patients. Secure Exchange Solutions, a premier Health Information Services Provider, offers healthcare stakeholders a seamless solution for secure communications.

Fully accredited and complete with end-to-end message encryption, easy integration options and robust directory services, end users and administrators enjoy the maximum level of data security, connectivity and reach possible.

Secure Exchange Solutions is the platform of choice for over 1,000 hospitals, 100,000 providers and 10 million patients who have access to our secure messaging solutions through our nationwide network of HIE, EHR, PMR, health plan and hospital clients.

## Service Highlights

### DIRECTORY SERVICES

access primary care and specialty providers, post-acute care, and other healthcare ecosystem partners with whom you need to exchange clinical information

### HOSTED PRIVATE CLOUD SERVICE

end-to-end solution works with existing IT investments

### MAXIMUM ACCESSIBILITY

access secure messaging through web service API, XDR, SMTP POP and web browser

### COMPANION SERVICES

enhanced services available for subscribers include event notifications and alerts, provider profile management, and provider directory synchronization

## SES HISP

Connecting all healthcare stakeholders across all systems, Secure Exchange Solutions provides maximum performance, streamlined workflow, scalability and flexibility. Using a common core of shared services, Secure Exchange enables users to send and receive Direct messages on any platform.

## The Secure Exchange Solutions Offering:



### 2015 and 2014 Edition ONC-HIT Certified for Direct

giving our partners the flexibility to use our Direct messaging solutions to

meet Meaningful Use secure messaging criteria without recertification, while inpatient and ambulatory clients can choose to use our certified Direct messaging alongside their EHRs.

For more information visit:  
[secureexsolutions.com/ONC](http://secureexsolutions.com/ONC)

**Customizable message and mailbox limits,** plus the ability to send/receive all types of attachments



### Full DTAAP/ EHNAC Accreditation

SES is accredited as a HISP, Certificate Authority and Registration Authority

## Companion Services

Once the SES HISP solution is in place, additional service modules can be added to improve care coordination through automated event notifications, maximize connectivity with advanced directory services and support user productivity with time-saving templates and tools.

### SES Notify

Automated event notification service proven to improve care coordination, increase patient satisfaction and reduce preventable readmissions.

Flexible solution supports a range of notifications for admission, discharge, transfer, abnormal lab results and more. Uses multiple attribution methods to match patients to providers at the highest level of accuracy possible. Subscribers can customize notification format and frequency to suit their workflow.

### SES Directory Synchronization

Secure Exchange Solutions allows you to achieve the maximum connectivity possible by syncing your provider database with up to date Direct addresses for your entire provider community.

### SES Forms

Form-based communications accessible within an application (XML) or via a web browser. Ideal for expediting prior-authorization requests, claim attachments, medical equipment requests, plan of care documents and more. Proven to deliver improved productivity through 50-75% reductions in processing times.

### SES C-CDA Viewer

Provides users without access to Direct messaging within an EHR with an alternative method for displaying and printing structured care summaries from hospitals and other providers.

### SES Concierge Domain

Brand your Direct messaging solution with a concierge domain, including an optional branded portal.

### Profile management (DirectRoute)

Support user-defined message handling. Ideal for users with multiple Direct accounts or for managing temporary messaging reassignment (e.g. vacation coverage)

## Major components

- Email infrastructure services (format validation, signature verification)
- Core messaging services (encryption, receipt acknowledgement)
- XDR services (send/receive, SOAP formatting and distribution)
- Portal and webmail services
- Reporting and audit logs
- Encrypted object store
- Directory database
- Directory services
- Registration services
- Identity proofing services
- Certificate authority services
- System monitoring

*The SES platform offers multiple options to support a complete set of customer integration requirements:*

**Web-based Solution**

The web-based solution offers a full suite of functionality accessible via email clients. Customer branding and single sign on are available.

**Cloud Solution**

A hosted application, accessed through a complete set of web service APIs, providing complete control over the user experience and exposed HISP functionality.

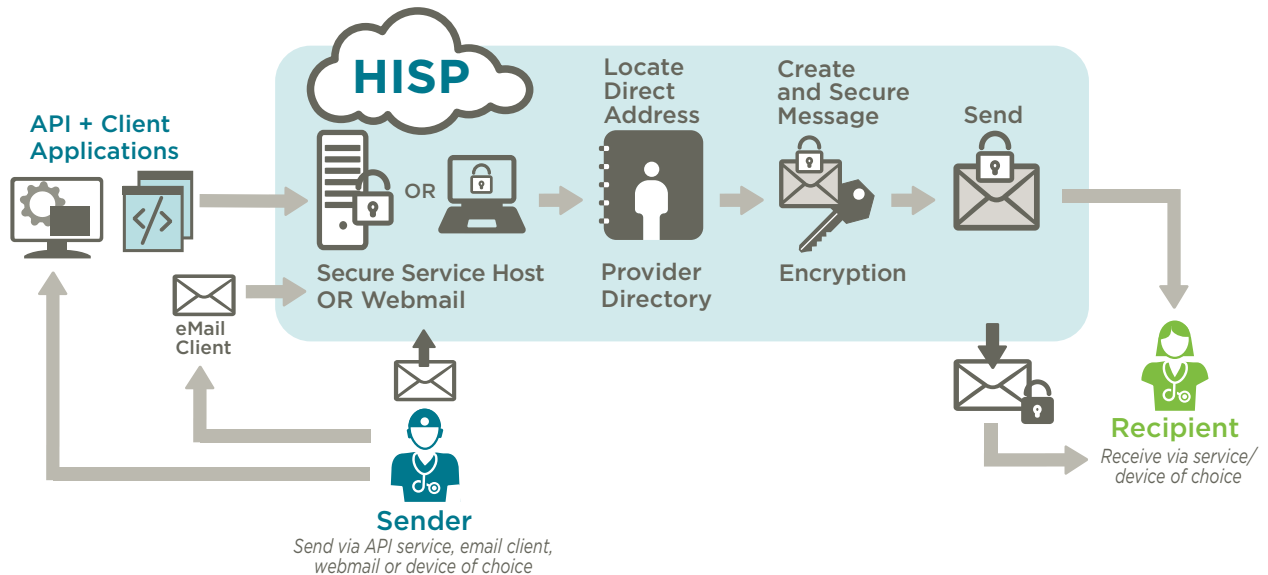
**Hybrid Solution**

A combination of the two options to the left tailored to meet specific customer requirements.

**Data Security:**

The SES platforms employ rigorous security technologies and processes to enforce adherence to HIPAA privacy and security standards. SES technology supports all aspects of a secure messaging infrastructure and is compliant with the current version of the Applicability Statement for Secure Health Transport.

*Designed to seamlessly integrate within existing IT systems, the SES HISP allows for rapid deployment without placing undue burden on your IT staff or budget.*



*For in-depth information about the SES HISP including detailed system architecture and ancillary services information please contact us.*



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